CUSTOMER INFORMATION SHEET

For Individual/Authorized Signatory

Privacy Notice

Philippine Veterans Bank is committed to protect and respect your right to privacy. When you interact with us, you share personal data with us.

This Privacy Notice outlines our commitment to collect and process your personal data in accordance with applicable laws and regulations on data privacy including the Philippine Data Privacy Act of 2012 ("DPA") and its Implementing Rules and Regulations (IRR).

In processing personal data, PVB seek to adhere to the general privacy principles of transparency, legitimate purpose and proportionality and such relevant principles as required by law.

PVB recommends that you read and understand this policy to be informed of the principles and practices we have in processing your personal data. Personal Information that we may collect from you are:

1) **Name and your personal particulars such as present address and contact information; and**
2) **Government ID details (i.e. TIN).**

PVB may collect and process other information as may be required by law or regulations, or to provide you the banking services that you require. We may also keep your personal opinion or comments as a tool to improve on our customer service and track the interaction between you and our employee.

The information collected from you will be necessary in the processing of your offer to buy, and in improving and delivering our products and services. The use of your personal information will be kept to the minimum required for the purpose of acquiring a PVB acquired asset/s, future loan application, deliver and continually monitor, improve our services to you and keep you informed about our products, services and other opportunities. If you do not wish to provide your personal information to us, we may not be able to provide the services you request, or to inform you about other services being offered by PVB.

PVB do not sell your personal information to marketing companies. We may share your information (i) with our carefully selected business partners for promotions; (ii) with our third-party service providers who may perform PVB business operations; (iii) with our account representatives who may work on our behalf and our business partners to send you communication; (iv) to protect and defend PVB (including enforcing our Terms and Conditions); and (v) when required by laws and/or government authorities such as NPC, BSP, BIR etc.

PVB pledges its intention to fully meet internationally recognized standards for personal data privacy protection and to comply with the requirements of the Data Privacy Act of 2012 and its IRR. In doing so, we will ensure compliance by our personnel with the strictest standards or security and confidentiality. Data provided by you is retained as long as the purpose for which the data was collected continues; data is then destroyed unless is retention is required to satisfy legal, regulatory or accounting requirements or to protect the Bank's interest.

PVB reserves the right to retain your personal data up to five (5) years from the date of the closure of your personal account as long as necessary to fulfil the purpose outlined in this Privacy Notice or under certain circumstances necessary to comply with a legal obligation and/or protect and defend the rights or property of PVB, its affiliates and subsidiaries.

After the expiration of the retention period, unless otherwise stated above, PVB shall dispose your Personal Data and other information in a commercially acceptable secure manner.

PVB follows strict security procedures to ensure that your personal data is not modified, damaged or disclosed to a third party without your permission and to prevent unauthorized access. All of the information we collect or record is restricted to our offices.

Only persons who need information to fulfil their duties under this are granted access to your personal data. If you have come to any knowledge of improper handling or processing of personal information under our custody, kindly contact us using the information provided below.

You have the right to access to your data, to obtain a copy of your data, to request their erasure or rectification, or request your data to be ported to another controller. In relation to this, below are some of the activities you may opt to exercise to:

1) Remove you from the recipients of our marketing initiatives or any advisories from us;
2) Prevent your information be shared to our subsidiaries or affiliates; or with other organizations we have business with, provided that such information is not necessary to process your transaction, significant nor required by applicable laws and regulations; and
3) Update your information; & file complaint.

PVB may charge a reasonable fee for processing your requests to access or update your personal data depending on the nature and extent of your request. We will make the information on the fee available to you prior to processing your request. We will try to respond immediately on your request. However, if your concern is complex or there are other requests that take precedence due to time, we will inform you that an extended period may be needed.

I have read and fully understand the purpose of the processing, collection, use, retention, sharing and disposal of my shared personal information with PVB and hereby consent and authorize the Bank to use my personal information in accordance with the contents of this Privacy Notice.

Name and Signature: _____

Date: _____

Personal Information

Name (First Name, Middle Name, Last Name)

Purpose
☐ Lease ☐ New Application ☐ Renewal
☐ Purchase

Date of Birth | **Place of Birth** | **Nationality** ☐ Filipino ☐_____ | **Non-resident Indicator** ☐No/Resident (*e.g., Filipinos, Sea-based OFW, Aliens with ACR or Special Retirement Visa ID)*

Permanent Address *(House No. & Street, Barangay, District /City, Province, Country, Zip Code)*

ACR I-Card No. (If applicable):_____

Present Address ☐ Same as Present Address

☐Yes/Non-resident *(e.g., Aliens, Filipino Immigrants, Land-based OFWs with contract to work abroad for more than a year)*

Contact Number | **Office Phone Number** | **Email Address** | **TIN** | **SSS/GSIS No.**

Source of Fund ☐Business ☐Interest ☐Commission ☐Gifts/Donations ☐Dividend ☐Others _____

Civil Status ☐ Single ☐ Married ☐Divorced ☐ Separated ☐ Widowed

Spouse Information

Spouse Name (First Name, Middle Name, Last Name) | **Spouse Employer**

Date of Birth | **Place of Birth** | **Contact Number**

Work Information

Employment Type

☐ Private Employee ☐ Self-employed *(Business)* ☐ Government Employee
☐ Retired ☐ Not Applicable ☐ OFW
☐ _____

Gross Monthly Income

☐ Below PHP 10,000 ☐ PHP 50,000 – 99,999
☐ PHP 10,000 – 19,999 ☐ PHP 100,000 and above
☐ PHP 20,000 – 49,999

Employee ID (if PVB employee): _____

Occupation | **Designation/Position/Title** | **Years in Work/Business** | **Work/Business Phone No.** | **Work/Business E-mail Address** (if any)

Employer/Company/Business Name | **Major Industry of Employer/Company/Business**

Work/Business Address *(Unit No./Floor, Building Name, Building/House No, Street, Barangay, District /City, Province, Country, Zip Code)*

Relations with PVB and its Employee (*including PVB subsidiary and/or affiliate)*

☐Not Applicable ☐I'm a Director/Stockholder/Employee (DSE) of PVB ☐DSE is a relative* ☐ Applicant has a business relationship with an employee of PVB*

Name and Unit of DSE _____ **Relationship** _____

CERTIFICATION

I hereby certify that the above information is true and correct. I further acknowledge that I am fully aware of the requirement to disclose my real identity, residence address, qualifications, and other personal circumstances herein called for, as these are material and principal considerations for you to agree to enter into this contract with me. I hereby agree that my non-disclosure or misrepresentation of any matter shall be considered a serious fraudulent act, upon which you may rescind or cancel any transaction undertaken pursuant hereto at any time with or without notice to me whatsoever, without any liability or obligation on your part other than returning any balance which appears to my credit, less such charges as you may impose. I further agree to be bound by all the existing and future policies, terms and conditions of Philippine Veterans Bank (PVB), the rules and regulations of the Bangko Sentral ng Pilipinas (BSP), the Bankers Association of the Philippines (BAP) as well as the applicable provisions of R.A. 9510, R.A. 10173 and R.A. 9160, as amended by R.A. 9194 otherwise known as "Anti-Money Laundering Act of 2001", including its pertinent rules and regulations, relative to the establishment and operation of the deposit/s and/or loan account/s and other applicable laws. I further undertake to notify you in writing of any change in the information supplied in this form.

Applicant's Signature /Date

FOR BANK'S USE ONLY

Introduced/Referred By (If applicable) | **Interviewed /Checked By/Date**

Remarks